

NUconnect Internet Access

NUconnect's all-fiber network gives you superior access to the Internet with the fastest speed in our area--up to 1Gbps. With symmetrical upload and download speeds and no monthly data caps, whether using a single computer or connecting a house full of networked devices, NUconnect is the choice for you. From gaming, to streaming, to sharing photos and videos with friends, or simply browsing websites and checking email, we have an Internet plan that matches your needs.

Plans & Rates⁺

INTERNET SPEED

100 Mbps Down x 100 Mbps Up	\$44.95
250 Mbps Down x 250 Mbps Up	\$64.95
1 Gbps Down x 1 Gbps Up	\$104.95

PREMIUM WIFI SERVICE \$9.95

Stay connected the easy way! Premium WiFi service from NUconnect is your worry free solution to WiFi. For only pennies a day, you can have a reliable, stress-free WiFi experience. Personalize your network. Manage who's online. Have access to Parental controls and create guest WiFi networks. All through the Smart Home App...with no upfront costs! NUconnect provides the equipment and setup. All for only \$9.95 per month.

NUconnect Home Telephone

With crystal-clear quality and a reliable connection, home phone service from NUconnect is both dependable and affordable. One low monthly rate gives you unlimited local and long distance calling, plus a suite of features including caller ID, call waiting. In most cases, you can even keep your existing phone number.⁺⁺

Unlimited Local & Long Distance Calling⁺⁺⁺ \$32.95
Including taxes and fees

⁺ Many factors affect speed. Speeds cannot be guaranteed.

⁺⁺ Most numbers are eligible to be ported. However there are a variety of factors that can affect your number's porting eligibility.

⁺⁺⁺ Does not include International Calls. Calling Card recommended for International calling.

Service Rates

Installation & Repair

Phone Installation	\$30.00
Data (Internet) Installation	\$10.00
Cable TV Installation	\$10.00
New, Standard Aerial Installation	\$50.00
New, Standard Underground Installation	\$75.00
Residential Change Order	\$10.00
On-Site Support (Trip Fee)	\$30.00
Add'l Standard Outlet (at Install)	\$35.00
Add'l Standard Outlet (Separate Trip)	\$50.00
Wall Fish	\$75.00
Service Trip Fee	\$40.00

Miscellaneous Fees

Voice Activation Fee	\$49.95
E-911 Fee (Monthly)	\$1.16
Wire Maintenance (Monthly)	\$4.00
Phone Number Change Fee	\$9.50

Unreturned/Damaged Equipment Fees

HD Set Top Box	\$178.00
HD-DVR	\$319.00
Residential Gateway	\$175.00
Backup Power Supply	\$66.00
Remote Control	\$15.00

Other Fees

Reconnect Fee Non-Pay/Voice	\$25.00
Reconnect Fee Non-Pay/Video	\$25.00
Reconnect Fee Non-Pay/Internet	\$25.00
Returned Check Fee	\$30.00
Collection Fee	\$10.00
Late Payment Fee	5% of first \$250; 1% above

CONTACT US

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Visit us on the web at:
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connect

Residential Broadband

Internet

Video

Home Phone

Introducing **NUconnect**, the all-new, fiber broadband service from Newport Utilities! From Internet access, to telephone service, to television networks, gaming and other forms of entertainment, **NUconnect** fiber broadband delivers fast, reliable access. See what **NUconnect** can do for you!

NUconnect Video Services

If you like what NUconnect broadband brings to your Internet access experience, you're going to love what it does for your video entertainment experience! NUconnect broadband video service delivers more data reliably, which means the images are sharp and crisp, colors are dynamic, and audio quality is stunning.

Video Packages & Rates

Basic (Tier 1)	\$19.95
Standard (Tiers 1 & 2)	\$74.95
Enhanced (Tiers 1, 2, & 3)	\$89.95
Add One Premium Channel	\$14.95
Add Two Premium Channels	\$26.95
Add Three Premium Channels	\$36.95
Add Four Premium Channels	\$46.95

A local broadcast fee will be added to all video packages. These fees are billed as a pass-through for local broadcast retransmission fees as a separate line item. The current fee is \$19.60.

Equipment

High Definition (HD) Box	\$5.95
HD-DVR	\$9.95
Residential Gateway	\$4.95

Package price includes 1 HD-DVR and Residential Gateway

Digital Tiers & Premium Channels**

Sports Tier (18 channels)	\$5.95
Latino Tier (10 channels)	\$5.95
HBO	\$14.95
Showtime/TMC	\$14.95
Cinemax	\$14.95
Starz & Starz Encore	\$14.95

****Requires minimum Basic service to add tiers**

CHANNEL LINEUP

TIER 1 (24 CHANNELS)

1001 PBS WETP – Knoxville
 1002 PBS Create *
 1003 PBS World *
 1005 WAGV – Harlan, KY *
 1006 ABC WATE – Knoxville
 1008 CBS WVLT – Knoxville
 1009 WVLT2 - My East TN TV
 1010 NBC WBIR – Knoxville
 1011 FOX WTNZ – Knoxville
 1012 CW WBXX – Knoxville
 1013 ION WPXK – Knoxville
 1014 WKNX - Knoxville
 1015 WVLR – Tazwell
 1016 MeTV *
 1017 INSP
 1018 Weather Channel
 1020 ReTV
 1028 HSN
 1029 HSN 2
 1030 C-SPAN
 1031 C-SPAN 2
 1032 C-SPAN 3
 1040 QVC
 1041 QVC 2

TIER 2 (78 CHANNELS)

2000 ESPN
 2001 ESPN 2
 2002 SEC Network
 2003 SEC Network (Alternate)
 2004 ESPN Classic *
 2005 FOX Sports Tennessee
 2006 FOX Sports Southeast
 2007 FOX Sports 1
 2008 NBC Sports Network
 2009 Golf Channel
 2010 MLB Network
 2020 FOX News
 2021 FOX Business
 2022 CNN
 2023 HLN (Headline News)
 2024 MSNBC
 2025 CNBC
 2026 BBC America
 2027 BBC World News
 2040 Disney Channel
 2041 Nickelodeon
 2042 Cartoon Network
 2050 MTV
 2051 VH-1
 2052 CMT
 2053 BET
 2060 TNT
 2061 A & E
 2062 USA
 2063 Oxygen
 2064 Bravo
 2065 SyFy

2066 TBS
 2067 FX
 2068 FXX
 2069 HGTV
 2070 Food Network
 2071 National Geographic
 2072 History Channel
 2073 Discovery Channel
 2074 TLC
 2075 Animal Planet
 2076 Investigation Discovery
 2077 Travel Channel
 2078 E!
 2079 Paramount Network
 2080 Comedy Central
 2081 GSN (Game Show Network)
 2082 OWN
 2083 TV Land
 2084 WGN America
 2085 WeTV
 2086 truTV
 2087 Lifetime
 2088 Freeform
 2089 Hallmark
 2090 Hallmark Movies
 2091 AMC
 2092 TCM
 2093 Sundance TV
 2094 IFC
 2095 Justice Central
 2110 Get TV *
 2111 Grit TV *
 2112 Bounce *
 2113 Justice Network *
 2114 Laff TV *
 2115 Quest
 2116 Cozi
 2117 Circle
 2120 TBN
 2121 Cowboy Channel
 2122 JUCE *
 2123 3ABN
 2124 Daystar Television
 2125 The Hillsong Channel *
 2127 BYU Television
 2128 Son Life Broadcasting
 2129 EWTN

TIER 3 (102 CHANNELS)

3000 ESPN U
 3001 ESPNews
 3002 NFL Network
 3004 Motor Trend
 3005 FOX Sports 2
 3006 Big Ten Network
 3007 CBS Sports Network
 3020 Disney XD
 3021 Disney Jr.
 3022 Discovery Family
 3023 Universal Kids

3024 Nick Jr.
 3025 Teen Nick
 3026 NickToons
 3027 Boomerang *
 3040 Science Channel
 3041 Destination America
 3042 Nat Geo Wild
 3043 diy Network
 3044 Smithsonian
 3045 RFD TV
 3046 FYI
 3047 Viceland
 3049 Fusion
 3050 Crimes & Investigations
 3052 ComedyTV
 3053 Recipe.TV
 3054 Cars.TV
 3055 Pets.TV
 3056 My Destination.TV
 3057 ES.TV
 3058 Military History *
 3060 Fido TV
 3061 American Heroes Channel
 3062 Cooking Channel
 3063 Discovery Life
 3080 AXS TV
 3081 HDNET Movies
 3083 Lifetime Movies
 3084 Lifetime Real Women *
 3085 FXM (FOX Movie Channel)
 3086 MGM
 3100 MTV Live
 3101 GAC
 3102 MTV 2
 3103 Nick Music *
 3104 BET Jams *
 3105 Tr3s *
 3106 CMT Music *
 3107 MTV Classic *
 3108 BET Soul *
 3109 BET Her
 3120 – 3169 Stingray Music *

SPORTS TIER (17 CHANNELS)

4000 FOX College Sports – A *
 4001 FOX College Sports – C *
 4002 FOX College Sports – P *
 4003 Outdoor Channel
 4004 Sportsman Channel
 4005 MAV TV
 4006 World Fishing
 4007 Fox Soccer Plus
 4008 PAC 12 Network
 4009 PAC 12 Los Angeles
 4010 PAC 12 Washington
 4011 PAC 12 Oregon
 4012 PAC 12 Bay Area

4013 PAC 12 Arizona
 4014 PAC 12 Mountain
 4016 NFL Red Zone
 4017 MLB Strike Zone

LATINO TIER (10 CHANNELS)

5000 Sorpresa! *
 5001 ESPN Deportes
 5002 Cine Mexicano *
 5003 CNN En Espanol *
 5004 FOX Deportes
 5005 Discovery En Espanol
 5006 Discovery Familia
 5007 Enlace *
 5008 Telemundo *
 5009 Universo

PREMIUMS (49 CHANNELS)

6000 HBO
 6001 HBO 2
 6002 HBO Signature
 6003 HBO Family
 6004 HBO Latino
 6005 HBO Comedy
 6006 HBO Zone
 6007 HBO (West)
 6008 HBO 2 (West) #
 6009 HBO Signature (West)
 6010 HBO Family (West)
 6011 HBO Latino (West)

6030 Showtime
 6031 Showtime 2
 6032 Showtime Showcase
 6033 Showtime Extreme
 6034 Showtime Beyond
 6035 Showtime Family Zone
 6036 Showtime Next
 6037 Showtime Women
 6038 Showtime (West)

6040 The Movie Channel
 6041 The Movie Channel Xtra
 6043 Flix

6060 Cinemax
 6061 More Max
 6062 Action Max
 6063 Thriller Max
 6064 Outer Max
 6065 Cinemax Latino
 6066 Movie Max
 6067 5 Star Max
 6068 Cinemax (West)
 6069 More Max (West)
 6070 Action Max (West)

6080 STARZ
 6081 STARZ Edge
 6082 STARZ In Black
 6083 STARZ Comedy
 6084 STARZ Cinema
 6085 STARZ Kids & Family
 6086 STARZ (West)
 6088 STARZ ENCORE
 6089 STARZ ENCORE Action
 6090 STARZ ENCORE Black
 6091 STARZ ENCORE Westerns *
 6092 STARZ ENCORE Classic
 6093 STARZ ENCORE Suspense
 6094 STARZ ENCORE Family

A local broadcast fee will be added to all video packages. These fees are billed as a pass-through for local broadcast retransmission fees as a separate line item. The current fee is \$19.60.

HD capable television is required to view HD programming. An HD digital signal converter box is required on each television to receive programming. Packages include one HD-DVR. Additional boxes billed per outlet.

All packages and pricing are subject to change.

**These channels are only offered in SD.*