

## NUconnect Internet Access

NUconnect's all-fiber network gives you superior access to the Internet with the fastest speed in our area--up to 1Gbps. With symmetrical upload and download speeds and no monthly data caps, whether using a single computer or connecting a house full of networked devices, NUconnect is the choice for you. From gaming, to streaming, to sharing photos and videos with friends, or simply browsing websites and checking email, we have an Internet plan that matches your needs.

## Plans & Rates<sup>+</sup>

### INTERNET SPEED

100 Mbps Down x 100 Mbps Up	\$44.95
250 Mbps Down x 250 Mbps Up	\$64.95
1 Gbps Down x 1 Gbps Up	\$104.95

### PREMIUM WIFI SERVICE \$9.95

Stay connected the easy way! Premium WiFi service from NUconnect is your worry free solution to WiFi. For only pennies a day, you can have a reliable, stress-free WiFi experience. Personalize your network. Manage who's online. Have access to Parental controls and create guest WiFi networks. All through the Smart Home App...with no upfront costs! NUconnect provides the equipment and setup. All for only \$9.95 per month.

## NUconnect Home Telephone

With crystal-clear quality and a reliable connection, home phone service from NUconnect is both dependable and affordable. One low monthly rate gives you unlimited local and long distance calling, plus a suite of features including caller ID, call waiting. In most cases, you can even keep your existing phone number.<sup>++</sup>

Unlimited Local & Long Distance Calling<sup>+++</sup> \$32.95  
*Including taxes and fees*

<sup>+</sup> Many factors affect speed. Speeds cannot be guaranteed.

<sup>++</sup> Most numbers are eligible to be ported. However there are a variety of factors that can affect your number's porting eligibility.

<sup>+++</sup> Does not include International Calls. Calling Card recommended for International calling.

## Service Rates

### Installation & Repair

Phone Installation	\$30.00
Data (Internet) Installation	\$10.00
Cable TV Installation	\$10.00
New, Standard Aerial Installation	\$50.00
New, Standard Underground Installation	\$75.00
Residential Change Order	\$10.00
On-Site Support (Trip Fee)	\$30.00
Add'l Standard Outlet (at Install)	\$35.00
Add'l Standard Outlet (Separate Trip)	\$50.00
Wall Fish	\$75.00
Service Trip Fee	\$40.00

### Miscellaneous Fees

Voice Activation Fee	\$49.95
E-911 Fee (Monthly)	\$1.16
Wire Maintenance (Monthly)	\$4.00
Phone Number Change Fee	\$9.50

### Unreturned/Damaged Equipment Fees

HD Set Top Box	\$178.00
HD-DVR	\$319.00
Residential Gateway	\$175.00
Backup Power Supply	\$66.00
Remote Control	\$15.00

### Other Fees

Reconnect Fee Non-Pay/Voice	\$25.00
Reconnect Fee Non-Pay/Video	\$25.00
Reconnect Fee Non-Pay/Internet	\$25.00
Returned Check Fee	\$30.00
Collection Fee	\$10.00
Late Payment Fee	5% of first \$250; 1% above

## CONTACT US

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Visit us on the web at:  
[www.nuconnect.com](http://www.nuconnect.com)

# NEWPORT UTILITIES



connect

## Residential Broadband

Internet

Video

Home Phone

Revised 01.19.2021

Introducing **NUconnect**, the all-new, fiber broadband service from Newport Utilities! From Internet access, to telephone service, to television networks, gaming and other forms of entertainment, **NUconnect** fiber broadband delivers fast, reliable access. See what **NUconnect** can do for you!

### NUconnect Video Services

If you like what NUconnect broadband brings to your Internet access experience, you're going to love what it does for your video entertainment experience! NUconnect broadband video service delivers more data reliably, which means the images are sharp and crisp, colors are dynamic, and audio quality is stunning.

### Video Packages & Rates

Basic (Tier 1)	\$19.95
Standard (Tiers 1 & 2)	\$74.95
Enhanced (Tiers 1, 2, & 3)	\$89.95
Add One Premium Channel	\$14.95
Add Two Premium Channels	\$26.95
Add Three Premium Channels	\$36.95
Add Four Premium Channels	\$46.95

*A local broadcast fee will be added to all video packages. These fees are billed as a pass-through for local broadcast retransmission fees as a separate line item. The current fee is \$24.75.*

### Equipment

High Definition (HD) Box	\$5.95
HD-DVR	\$9.95
Residential Gateway	\$4.95
<i>Package price includes 1 HD-DVR and Residential Gateway</i>	

### Digital Tiers & Premium Channels\*\*

Sports Tier (18 channels)	\$5.95
Latino Tier (10 channels)	\$5.95
HBO	\$14.95
Showtime/TMC	\$14.95
Cinemax	\$14.95
Starz & Starz Encore	\$14.95

**\*\*Requires minimum Basic service to add tiers**

## CHANNEL LINEUP

### TIER 1 (24 CHANNELS)

1001 PBS WETP – Knoxville  
 1002 PBS Kids \*  
 1003 PBS Create \*  
 1005 WAGV – Harlan, KY \*  
 1006 ABC WATE – Knoxville  
 1008 CBS WVLT – Knoxville  
 1009 WVLT2 - My East TN TV  
 1010 NBC WBIR – Knoxville  
 1011 FOX WTNZ – Knoxville  
 1012 CW WBXX – Knoxville  
 1013 ION WPXK – Knoxville  
 1014 WKNX - Knoxville  
 1015 WVLR – Tazwell  
 1016 MeTV \*  
 1017 INSP  
 1018 Weather Channel  
 1020 ReTV  
 1028 HSN  
 1029 HSN 2  
 1030 C-SPAN  
 1031 C-SPAN 2  
 1032 C-SPAN 3  
 1040 QVC  
 1041 QVC 2

### TIER 2 (78 CHANNELS)

2000 ESPN  
 2001 ESPN 2  
 2002 SEC Network  
 2003 SEC Network (Alternate)  
 2004 ESPN Classic \*  
 2005 FOX Sports Tennessee  
 2006 FOX Sports Southeast  
 2007 FOX Sports 1  
 2008 NBC Sports Network  
 2009 Golf Channel  
 2010 MLB Network  
 2020 FOX News  
 2021 FOX Business  
 2022 CNN  
 2023 HLN (Headline News)  
 2024 MSNBC  
 2025 CNBC  
 2026 BBC America  
 2027 BBC World News  
 2040 Disney Channel  
 2041 Nickelodeon  
 2042 Cartoon Network  
 2050 MTV  
 2051 VH-1  
 2052 CMT  
 2053 BET  
 2060 TNT  
 2061 A & E  
 2062 USA  
 2063 Oxygen  
 2064 Bravo  
 2065 Syfy

2066 TBS  
 2067 FX  
 2068 FXX  
 2069 HGTV  
 2070 Food Network  
 2071 National Geographic  
 2072 History Channel  
 2073 Discovery Channel  
 2074 TLC  
 2075 Animal Planet  
 2076 Investigation Discovery  
 2077 Travel Channel  
 2078 E!  
 2079 Paramount Network  
 2080 Comedy Central  
 2081 GSN (Game Show Network)  
 2082 OWN  
 2083 TV Land  
 2084 WGN America  
 2085 WeTV  
 2086 truTV  
 2087 Lifetime  
 2088 Freeform  
 2089 Hallmark  
 2090 Hallmark Movies  
 2091 AMC  
 2092 TCM  
 2093 Sundance TV  
 2094 IFC  
 2095 Justice Central  
 2110 Get TV \*  
 2111 Grit TV \*  
 2112 Bounce \*  
 2113 Justice Network \*  
 2114 Laff TV \*  
 2115 Quest  
 2116 Cozi  
 2117 Circle  
 2118 StartTV  
 2119 H&I  
 2120 TBN  
 2121 Cowboy Channel  
 2122 POSTV \*  
 2123 3ABN  
 2124 Daystar Television  
 2125 The Hillsong Channel \*  
 2127 BYU Television  
 2128 Son Life Broadcasting  
 2129 EWTN

### TIER 3 (102 CHANNELS)

3000 ESPN U  
 3001 ESPNews  
 3002 NFL Network  
 3004 Motor Trend  
 3005 FOX Sports 2  
 3006 Big Ten Network  
 3007 CBS Sports Network  
 3020 Disney XD  
 3021 Disney Jr.

3022 Discovery Family  
 3023 Universal Kids 3024 Nick Jr.  
 3025 Teen Nick  
 3026 NickToons  
 3027 Boomerang \*  
 3040 Science Channel  
 3041 Destination America  
 3042 Nat Geo Wild  
 3043 diy Network  
 3044 Smithsonian  
 3045 RFD TV  
 3046 FYI  
 3047 Viceland  
 3049 Fusion  
 3050 Crimes & Investigations  
 3052 Comedy.TV  
 3053 Recipe.TV  
 3054 Cars.TV  
 3055 Pets.TV  
 3056 My Destination.TV  
 3057 ES.TV  
 3058 Military History \*  
 3060 Fido TV  
 3061 American Heroes Channel  
 3062 Cooking Channel  
 3063 Discovery Life  
 3080 AXS TV  
 3081 HDNET Movies  
 3083 Lifetime Movies  
 3084 Lifetime Real Women \*  
 3085 FXM (FOX Movie Channel)  
 3086 MGM  
 3100 MTV Live  
 3101 GAC  
 3102 MTV 2  
 3103 Nick Music \*  
 3104 BET Jams \*  
 3105 Tr3s \*  
 3106 CMT Music \*  
 3107 MTV Classic \*  
 3108 BET Soul \*  
 3109 BET Her  
 3120 – 3169 Stingray Music \*

### SPORTS TIER (17 CHANNELS)

4000 FOX College Sports – A \*  
 4001 FOX College Sports – C \*  
 4002 FOX College Sports – P \*  
 4003 Outdoor Channel  
 4004 Sportsman Channel  
 4005 MAV TV  
 4006 World Fishing  
 4007 Fox Soccer Plus  
 4008 PAC 12 Network  
 4009 PAC 12 Los Angeles  
 4010 PAC 12 Washington

4011 PAC 12 Oregon  
 4012 PAC 12 Bay Area  
 4013 PAC 12 Arizona  
 4014 PAC 12 Mountain  
 4016 NFL Red Zone  
 4017 MLB Strike Zone

### LATINO TIER (10 CHANNELS)

5000 Sorpresa! \*  
 5001 ESPN Deportes  
 5002 Cine Mexicano \*  
 5003 CNN En Espanol \*  
 5004 FOX Deportes  
 5005 Discovery En Espanol  
 5006 Discovery Familia  
 5007 Enlace \*  
 5008 Telemundo \*  
 5009 Universo

### PREMIUMS (48 CHANNELS)

6000 HBO  
 6001 HBO 2  
 6002 HBO Signature  
 6003 HBO Family  
 6004 HBO Latino  
 6005 HBO Comedy  
 6006 HBO Zone  
 6007 HBO (West)  
 6008 HBO 2 (West) #  
 6009 HBO Signature (West)  
 6010 HBO Family (West)  
 6011 HBO Latino (West)

6030 Showtime  
 6031 Showtime 2  
 6032 Showtime Showcase  
 6033 Showtime Extreme  
 6034 Showtime Beyond  
 6035 Showtime Family Zone  
 6036 Showtime Next  
 6037 Showtime Women

6040 The Movie Channel  
 6041 The Movie Channel Xtra  
 6043 Flix

6060 Cinemax  
 6061 More Max  
 6062 Action Max  
 6063 Thriller Max  
 6064 Outer Max  
 6065 Cinemax Latino  
 6066 Movie Max  
 6067 5 Star Max  
 6068 Cinemax (West)  
 6069 More Max (West)  
 6070 Action Max (West)

6080 STARZ  
 6081 STARZ Edge  
 6082 STARZ In Black  
 6083 STARZ Comedy  
 6084 STARZ Cinema  
 6085 STARZ Kids & Family  
 6086 STARZ (West)  
 6088 STARZ ENCORE  
 6089 STARZ ENCORE Action  
 6090 STARZ ENCORE Black  
 6091 STARZ ENCORE Westerns \*  
 6092 STARZ ENCORE Classic  
 6093 STARZ ENCORE Suspense  
 6094 STARZ ENCORE Family

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*HD capable television is required to view HD programming. An HD digital signal converter box is required on each television to receive programming. Packages include one HD-DVR. Additional boxes billed per outlet.*

*All packages and pricing are subject to change.*

*\*These channels are only offered in SD.*