

NUconnect Internet Access

NUconnect's all-fiber network gives you superior access to the Internet with the fastest speed in our area--up to 1Gbps. With symmetrical upload and download speeds and no monthly data caps, whether using a single computer or connecting a house full of networked devices, NUconnect is the choice for you. From gaming, to streaming, to sharing photos and videos with friends, or simply browsing websites and checking email, we have an Internet plan that matches your needs.

Plans & Rates⁺

INTERNET SPEED

100 Mbps Down x 100 Mbps Up	\$44.95
250 Mbps Down x 250 Mbps Up	\$64.95
1 Gbps Down x 1 Gbps Up	\$104.95

PREMIUM WIFI SERVICE \$9.95

Stay connected the easy way! Premium WiFi service from NUconnect is your worry free solution to WiFi. For only pennies a day, you can have a reliable, stress-free WiFi experience. Personalize your network. Manage who's online. Have access to Parental controls and create guest WiFi networks. All through the Smart Home App...with no upfront costs! NUconnect provides the equipment and setup. All for only \$9.95 per month.

NUconnect Home Telephone

With crystal-clear quality and a reliable connection, home phone service from NUconnect is both dependable and affordable. One low monthly rate gives you unlimited local and long distance calling, plus a suite of features including caller ID, call waiting. In most cases, you can even keep your existing phone number.⁺⁺

Unlimited Local & Long Distance Calling⁺⁺⁺ \$32.95
Including taxes and fees

⁺ Many factors affect speed. Speeds cannot be guaranteed.

⁺⁺ Most numbers are eligible to be ported. However there are a variety of factors that can affect your number's porting eligibility.

⁺⁺⁺ Does not include International Calls. Calling Card recommended for International calling.

Service Rates

Installation & Repair

Phone Installation	\$30.00
Data (Internet) Installation	\$10.00
Cable TV Installation	\$10.00
New, Standard Aerial Installation	\$50.00
New, Standard Underground Installation	\$75.00
Simple Service Change Order	\$10.00
Complex Service Change Order	\$25.00
Add'l Standard Outlet (at Install)	\$35.00
Add'l Standard Outlet (Separate Trip)	\$50.00
Add'l Outlet Complex (at Install)	\$50.00
Add'l Outlet Complex (Separate Trip)	\$75.00
Wall Fish	\$75.00
Service Trip Fee	\$40.00
Onsite Support Fee/Van (First Hour)	\$50.00
Onsite Support Fee/Van/Extended (per Half Hour)	\$25.00
Onsite Support/Van/After Hours	\$80.00
Onsite Support/Bucket Truck (First Hour)	\$70.00
Onsite Support/Bucket Truck/Extended (per Half Hour)	\$35.00
Onsite Support/Bucket Truck/After Hours	\$95.00
Reinstall Fee	\$50.00

Miscellaneous Fees

Voice Activation Fee	\$49.95
E-911 Fee (Monthly)	\$1.50
Wire Maintenance (Monthly)	\$4.00
Phone Number Change Fee	\$9.50

Unreturned/Damaged Equipment Fees

HD Set Top Box	\$178.00
HD-DVR	\$319.00
Residential Gateway	\$175.00
Calix ONT	\$100.00
Calix Router	\$350.00
Backup Power Supply	\$66.00
Remote Control	\$15.00

Other Fees

Reconnect Fee Non-Pay/Voice	\$25.00
Reconnect Fee Non-Pay/Video	\$25.00
Reconnect Fee Non-Pay/Internet	\$25.00
Returned Check Fee	\$30.00
Collection Fee	\$10.00
Late Payment Fee	5% of first \$250; 1% above

CONTACT US

Newport Utilities
170 Cope Boulevard
Newport, TN 37821

(423) 625-2800

CustomerService@nuconnect.com

Visit us on the web at:
www.nuconnect.com



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connect

Residential Broadband

Internet

Video

Home Phone

Introducing **NUconnect** Broadband service from Newport Utilities! From Internet access, to telephone service, to television networks, gaming and other forms of entertainment, **NUconnect** Broadband delivers fast, reliable access. See what **NUconnect** can do for you!

NUconnect Video Services

If you like what NUconnect broadband brings to your Internet access experience, you're going to love what it does for your video entertainment experience! NUconnect broadband video service delivers more data reliably, which means the images are sharp and crisp, colors are dynamic, and audio quality is stunning.

Video Packages & Rates

Basic (Tier 1)	\$19.95
Standard (Tiers 1 & 2)	\$74.95
Enhanced (Tiers 1, 2, & 3)	\$89.95
Add One Premium Channel	\$14.95
Add Two Premium Channels	\$26.95
Add Three Premium Channels	\$36.95
Add Four Premium Channels	\$46.95

A local broadcast fee will be added to all video packages. These fees are billed as a pass-through for local broadcast retransmission fees as a separate line item. The current fee is \$24.75.

Equipment

High Definition (HD) Box	\$5.95
HD-DVR	\$9.95
Residential Gateway	\$4.95

Package price includes 1 HD-DVR and Residential Gateway

Digital Tiers & Premium Channels**

Sports Tier (18 channels)	\$5.95
Latino Tier (10 channels)	\$5.95
HBO	\$14.95
Showtime/TMC	\$14.95
Cinemax	\$14.95
Starz & Starz Encore	\$14.95

****Requires minimum Basic service to add tiers**

CHANNEL LINEUP

TIER 1 (24 CHANNELS)

- 1001 PBS WETP – Knoxville
- 1002 PBS Kids *
- 1003 PBS Create *
- 1005 WAGV – Harlan, KY *
- 1006 ABC WATE – Knoxville
- 1008 CBS WVLT – Knoxville
- 1009 WVLT2 - My East TN TV
- 1010 NBC WBIR – Knoxville
- 1011 FOX WTNZ – Knoxville
- 1012 CW WBXX – Knoxville
- 1013 ION WPXK – Knoxville
- 1014 WKNX - Knoxville
- 1015 WVLR – Tazwell
- 1016 MeTV *
- 1017 INSP
- 1018 Weather Channel
- 1020 ReTV
- 1028 HSN
- 1029 HSN 2
- 1030 C-SPAN
- 1031 C-SPAN 2
- 1032 C-SPAN 3
- 1040 QVC
- 1041 QVC 2

TIER 2 (78 CHANNELS)

- 2000 ESPN
- 2001 ESPN 2
- 2002 SEC Network
- 2003 SEC Network (Alternate)
- 2005 FOX Sports Tennessee
- 2006 FOX Sports Southeast
- 2007 FOX Sports 1
- 2008 NBC Sports Network
- 2009 Golf Channel
- 2010 MLB Network
- 2020 FOX News
- 2021 FOX Business
- 2022 CNN
- 2023 HLN (Headline News)
- 2024 MSNBC
- 2025 CNBC
- 2026 BBC America
- 2027 BBC World News
- 2040 Disney Channel
- 2041 Nickelodeon
- 2042 Cartoon Network
- 2050 MTV
- 2051 VH-1
- 2052 CMT
- 2053 BET
- 2060 TNT
- 2061 A & E
- 2062 USA
- 2063 Oxygen
- 2064 Bravo
- 2065 SyFy
- 2066 TBS

- 2067 FX
- 2068 FXX
- 2069 HGTV
- 2070 Food Network
- 2071 National Geographic
- 2072 History Channel
- 2073 Discovery Channel
- 2074 TLC
- 2075 Animal Planet
- 2076 Investigation Discovery
- 2077 Travel Channel
- 2078 E!
- 2079 Paramount Network
- 2080 Comedy Central
- 2081 GSN (Game Show Network)
- 2082 OWN
- 2083 TV Land
- 2084 NewsNation
- 2085 WeTV
- 2086 truTV
- 2087 Lifetime
- 2088 Freeform
- 2089 Hallmark
- 2090 Hallmark Movies
- 2091 AMC
- 2092 TCM
- 2093 Sundance TV
- 2094 IFC
- 2095 Justice Central
- 2110 Get TV *
- 2111 Grit TV *
- 2112 Bounce *
- 2113 True Crime Network *
- 2114 SportsGrid *
- 2115 Quest
- 2116 Cozi
- 2117 Circle
- 2118 StartTV
- 2119 H&I
- 2120 TBN
- 2121 Cowboy Channel
- 2122 PosiTV *
- 2123 3ABN
- 2124 Daystar Television
- 2125 The Hillsong Channel *
- 2127 BYU Television
- 2128 Son Life Broadcasting
- 2129 EWTV

TIER 3 (102 CHANNELS)

- 3000 ESPN U
- 3001 ESPNews
- 3002 NFL Network
- 3003 ACC Network
- 3004 Motor Trend
- 3005 FOX Sports 2
- 3006 Big Ten Network
- 3007 CBS Sports Network
- 3020 Disney XD
- 3021 Disney Jr.

- 3022 Discovery Family
- 3023 Universal Kids
- 3024 Nick Jr.
- 3025 Teen Nick
- 3026 NickToons
- 3027 Boomerang *
- 3040 Science Channel
- 3041 Destination America
- 3042 Nat Geo Wild
- 3043 diy Network
- 3044 Smithsonian
- 3045 RFD TV
- 3046 FYI
- 3047 Viceland
- 3049 Fusion
- 3050 Crimes & Investigations
- 3052 Comedy.TV
- 3053 Recipe.TV
- 3054 Cars.TV
- 3055 Pets.TV
- 3056 My Destination.TV
- 3057 ES.TV
- 3058 Military History *
- 3060 Fido TV
- 3061 American Heroes Channel
- 3062 Cooking Channel
- 3063 Discovery Life
- 3080 AXS TV
- 3081 HDNET Movies
- 3083 Lifetime Movies
- 3084 Lifetime Real Women *
- 3085 FXM (FOX Movie Channel)
- 3086 MGM
- 3100 MTV Live
- 3101 GAC
- 3102 MTV 2
- 3103 Nick Music *
- 3104 BET Jams *
- 3105 Tr3s *
- 3106 CMT Music *
- 3107 MTV Classic *
- 3108 BET Soul *
- 3109 BET Her
- 3120 – 3169 Stingray Music *

SPORTS TIER (17 CHANNELS)

- 4000 FOX College Sports – A *
- 4001 FOX College Sports – C *
- 4002 FOX College Sports – P *
- 4003 Outdoor Channel
- 4004 Sportsman Channel
- 4005 MAV TV
- 4006 World Fishing
- 4007 Fox Soccer Plus
- 4008 PAC 12 Network
- 4009 PAC 12 Los Angeles
- 4010 PAC 12 Washington

- 4011 PAC 12 Oregon
- 4012 PAC 12 Bay Area
- 4013 PAC 12 Arizona
- 4014 PAC 12 Mountain
- 4016 NFL Red Zone
- 4017 MLB Strike Zone

LATINO TIER (10 CHANNELS)

- 5000 Sorpresa! *
- 5001 ESPN Deportes
- 5002 Cine Mexicano *
- 5003 CNN En Espanol *
- 5004 FOX Deportes
- 5005 Discovery En Espanol
- 5006 Discovery Familia
- 5007 Enlace *
- 5008 Telemundo *
- 5009 Universo

PREMIUMS (48 CHANNELS)

- 6000 HBO
- 6001 HBO 2
- 6002 HBO Signature
- 6003 HBO Family
- 6004 HBO Latino
- 6005 HBO Comedy
- 6006 HBO Zone
- 6007 HBO (West)
- 6008 HBO 2 (West) #
- 6009 HBO Signature (West)
- 6010 HBO Family (West)
- 6011 HBO Latino (West)

- 6030 Showtime
- 6031 Showtime 2
- 6032 Showtime Showcase
- 6033 Showtime Extreme
- 6034 Showtime BET
- 6035 Showtime Family Zone
- 6036 Showtime Next
- 6037 Showtime Women

- 6040 The Movie Channel
- 6041 The Movie Channel Xtra
- 6043 Flix

- 6060 Cinemax
- 6061 More Max
- 6062 Action Max
- 6063 Thriller Max
- 6064 Outer Max
- 6065 Cinemax Latino
- 6066 Movie Max
- 6067 5 Star Max
- 6068 Cinemax (West)
- 6069 More Max (West)
- 6070 Action Max (West)

- 6080 STARZ
- 6081 STARZ Edge
- 6082 STARZ In Black
- 6083 STARZ Comedy
- 6084 STARZ Cinema
- 6085 STARZ Kids & Family
- 6086 STARZ (West)
- 6088 STARZ ENCORE
- 6089 STARZ ENCORE Action
- 6090 STARZ ENCORE Black
- 6091 STARZ ENCORE Westerns
- 6092 STARZ ENCORE Classic
- 6093 STARZ ENCORE Suspense
- 6094 STARZ ENCORE Family

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HD capable television is required to view HD programming. An HD digital signal converter box is required on each television to receive programming. Packages include one HD-DVR. Additional boxes billed per outlet.

All packages and pricing are subject to change.

**These channels are only offered in SD.*