



Upcoming price changes to NUconnect Video Services

Thank you for being a NUconnect customer. We strive to always bring you the best experience possible with clear, crisp video service; fast, reliable Internet service; and dependable phone service.

Unfortunately, due to increased price demands from our programming suppliers, NUconnect will be making adjustments to our video package prices. These changes will be effective February 1, 2022.

There will be no price adjustments to our Internet or Telephone services at this time. However, in keeping with the Federal Communications Commission (FCC) Truth In Billing act, we will be showing more detail for telephone service billing. This detail will include E-911 fees, taxes, and service fees.

Video Packages & Rates		
	Old Rate	New Rate
Basic (Tier 1)	\$19.95	\$19.95
Standard (Tiers 1 & 2)	\$74.95	\$78.70
Enhanced (Tiers 1, 2, & 3)	\$89.95	\$94.70
Retransmission Fee	\$24.75	\$27.65
<i>Added to all video packages</i>		
Add One Premium Channel	\$14.95	\$16.95
Add Two Premium Channels	\$26.95	\$29.95
Add Three Premium Channels	\$36.95	\$39.95
Add Four Premium Channels	\$46.95	\$49.95

Equipment (No change)		
High Definition (HD) Box		\$5.95
HD-DVR		\$9.95
Residential Gateway		\$4.95
<i>Package price includes 1 HD-DVR and Residential Gateway</i>		

Digital Tiers & Premium Channels**		
	Old Rate	New Rate
Sports Tier (18 channels)	\$5.95	\$5.95
Latino Tier (10 channels)	\$5.95	\$5.95
HBO	\$14.95	\$16.95
Showtime/TMC	\$14.95	\$16.95
Cinemax	\$14.95	\$16.95
Starz & Starz Encore	\$14.95	\$16.95

****Requires minimum Basic service to add tiers**

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